How to apply for an 18+ Oyster card





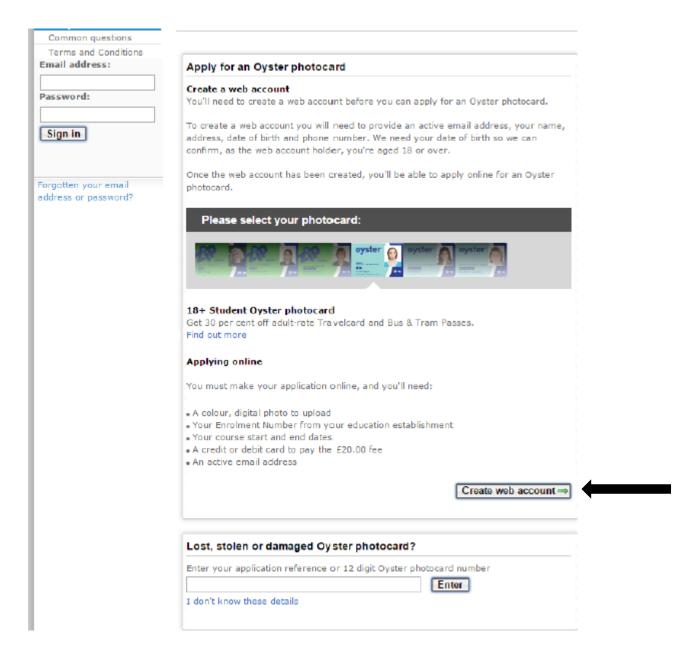
Tips for completing the online application:

- Before applying, ensure that you check your eligibility.
- When uploading your photograph, double-check the requirements to avoid potential application rejection.
- Keep your term time address current on your Student Record.
- Enter your full first name and surname accurately, as any discrepancies with your Student Record may result in application rejection.
- Ensure the accuracy of your student number, which should be the 6-digit VLE number (3xxxxx) or your 7-digit ARU ID number (2xxxxxx).

Step 1: Go to https://photocard.tfl.gov.uk/tfl/showLogon.do?selection=student

Step 2: Ensure that 18+ Student Oyster has been selected

Step 3: Click on "Create web account"



Step 4: Enter Anglia Ruskin University – London or click "view list of all available establishments" and then click "Apply Now"

Get photocard

18+ Oyster photocard

To complete your application you'll need:

- · Your university/college enrolment number
- Your course dates
- · A colour digital photograph
- · A credit/debit card to pay the £20.00 application fee

Enter the name of your university, college, school, or establishment

Anglia Ruskin University - London



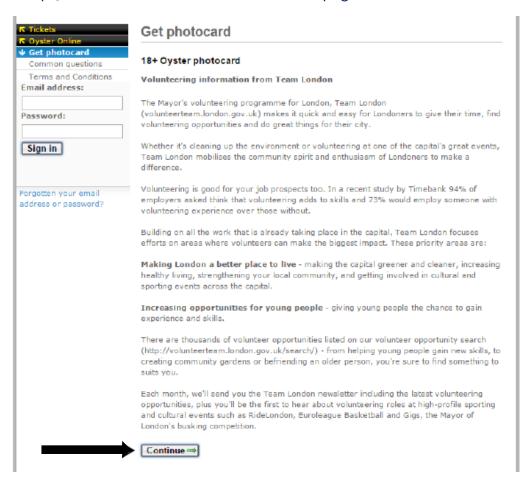
View list of all available establishments



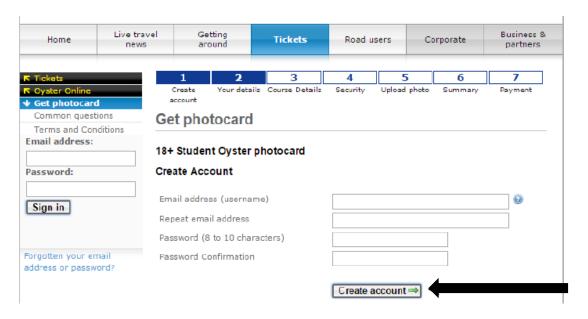


Coming to London on a work placement?

Step 5: Click "Continue" at the bottom of the page

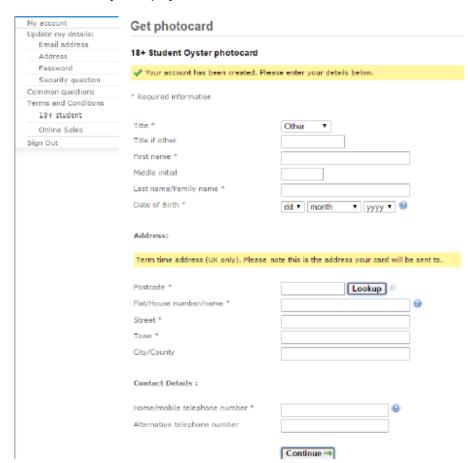


Step 6: You will then have to create an account. Enter your email address and create a password, then click "Create Account" at the bottom of the page.



Step 7: Fill in your details on each section of the page:

- Course details
- Security
- Upload photo
- Summary and payment



Once all the information has been entered, your application will be sent to us for approval. We aim to approve applications within 3-5 working days.

For any other oyster card queries please contact - contactus@tfl.gov.uk

FAQ'S

I have been told that my application is on hold, why is that?

Your application can be on hold for various reasons:

- Outstanding balance
- > Registration not complete
- Not attended yet your classes
- Application being assessed due to insufficient data

Please contact the iCentre for further guidance, by calling 0207 400 6789 opt 1. Alternatively, you can, email icentre@london.aru.ac.uk

It has passed the 5 working days timeframe and my application is yet to be approved.

During peak times (e.g. beginning of the new Trimester) it might take 5-10 working days for us to approve your application.

My application was rejected, but I am eligible – can I reapply without having to pay the application fee again?

Please note that your application is automatically rejected if you have not supplied the correct information. You will be granted 2 more attempts to re-apply without incurring additional fees. In this instance, TFL will send you an email containing a link that requires you to update the information on your account. After the second attempt, you will be charged £20 for the administrative fee if you do not amend this appropriately.

My application was approved, when will I receive my Oystercard?

Once the university verifies your application, it will take 5 working days for TFL to issue your Oystercard to your chosen address.

I will not be completing my course by the initial completion date; can you extend my oyster card to reflect the new date?

If the original date you submitted has changed and you are still eligible, you will need to reapply for the remaining course time.

My card is no longer active, please advise.

It is possible that your card has been deactivated if you are intermitting, however, if you experience a faulty Oystercard you will need to inform TFL by calling 0343 222 1234 opt 1.

If you would like more information, please contact - iCentre@london.aru.ac.uk